

WELLBEING

SUPPORT IN 2020

3,530

WELLBEING CONSULTATIONS DELIVERED
TO CURRENT AND PAST PLAYERS
(AND THEIR SIGNIFICANT OTHERS)

33%

INCREASE IN OVERALL SERVICE USAGE

8.7

AVERAGE NUMBER OF EXTERNAL
WELLBEING CONSULTATIONS PER
MEMBER

203

MEMBERS ACCESS THE SERVICE
FOR THE FIRST TIME

66

PLAYER AGENTS RECEIVED MENTAL
HEALTH EDUCATION TRAINING

211

PROVIDERS USED